



Product Return and Credit Policy

Quality...We always seek the highest quality produce available for the best value.

We guarantee all products at time of delivery.

Our guarantee continues after delivery for certain products but is limited to certain guidelines.

At Delivery – Everything is Guaranteed to Your Satisfaction

We will accept any product back at the time of delivery if it does not meet your standards.

We encourage you to check your product at the time of delivery.

Once you have verified your invoice (less any items returned), your signature on the invoice indicates that you are satisfied with your order.

*For Key Drop customers Capitol City Produce should be notified by 11:00 am of any return request.

After Delivery - Our Guarantee Continues For Certain Products - It's Just Limited by These Guidelines

The following items can be picked up after the time of delivery: Apples, Onions and Potatoes. These products must be reported for return by no later than 4:00 PM the day after your delivery.

Pickup will occur on the next scheduled delivery day.

Product must be in its original, unmarked packaging.

Product must be returned in saleable condition.

All products will be visually inspected by a Capitol City Produce representative to determine if the product returned qualifies for a credit.

Our mission is to provide our customers with the freshest quality produce and superior customer service while maintaining the highest standards for food safety.

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Capitol City Produce® is the only SQF Level 3 certified produce distribution facility in Louisiana, Mississippi & Alabama.

